

# City of St. Cloud at a Glance

## **Building**

This department's responsibilities include permitting, plans review, inspections for code violations, new business inspections, licensing and garage sale permits.

**(407) 957-7224/7282**

## **City Manager's Office**

The City Manager is the City's chief administrative officer and is responsible to the City Council for all affairs of the municipality.

**407-957-7301**

## **City Clerk's Office**

The City Clerk is the custodian of the seal of the municipality and of all records pertaining to the affairs of the City. Staff coordinates the preparation of the City Council agendas, ordinances, resolutions and proclamations and manages public records requests.

**(407) 957-7300**

## **Finance**

This department budgets, manages, controls, invests and oversees the financial affairs of the municipality. The director advises City Council and City Manager of possible actions, coordinates audits and manages the City's investment portfolio.

**(407) 957-7311**

## **Fire Rescue**

St. Cloud Fire Rescue strives to achieve its mission to protect the lives and property of citizens and visitors by providing the highest level of service through fire prevention, public education, fire control and emergency medical services.

**(407) 957-8480**

## **Human Resources**

This department provides fair, equitable and quality employment opportunities, policies and programs for municipal employees and the public.

**407-957-8420**

## **Information Technology**

IT staff provides services and training to all City users and oversees the audiovisuals and logistics needed for all City meetings and special events that are broadcast on SCTV 499.

**(407) 957-7331**

## **Parks and Recreation**

This department provides a variety of recreation programs and opportunities for the residents of St. Cloud and oversees facility rentals, community parks, the Chris Lyle Aquatic Center, Mt. Peace Cemetery, athletic programs, fitness/wellness and recreation programs, camps, senior programs and special events.

**(407) 957-7243**

## **Planning and Zoning**

This division seeks to serve through a number of activities in the city of St. Cloud. Work categories: Long-Range Planning, Current Planning and Community Redevelopment.

**(407) 957-8427**

## **Police Department**

Officers and employees helping to protect lives, property and rights of all people with courage, compassion and integrity.

**(407) 891-6700**

## **Procurement Services**

This department helps maintain adequate support of the municipality's needs for materials and services, vendors, procurement cards, bid notifications and auctions of surplus materials.

**(407) 957-7212**

## **Public Information Office**

The Public Information Office helps create public awareness of the municipality's activities, programs and services. This office also responds to media inquiries, handles internal and external communication efforts and leads all public relations initiatives.

**(407) 957-7303**

## **Public Services**

This department plans and provides safe and efficient traffic circulation, serves city residents with efficient and timely single-stream curbside recycling services and solid waste collection and disposal. Other Public Services responsibilities include: streets, solid waste, utilities engineering, lines, instrumentation/electric division, civil engineering, stormwater utility, turf and landscaping, traffic control and City vehicles' maintenance.

**(407) 957-7344**

## **St. Cloud Utilities Customer Service**

Our Customer Service Center offers services online, by phone, and in office. Our staff is always happy to assist customers with all of their water service needs.

**(407) 957-7344**

**Public Information Office**  
1300 9th St., St. Cloud, FL 34769  
**(407) 957-7303**  
[www.stcloud.org](http://www.stcloud.org)

